

Terms and Conditions

How REACT Works

The focus of the Relatives' Education And Coping Toolkit (REACT) website is to provide relatives and close friends of people with psychosis or bipolar disorder with useful information. We do not propose that information we provide will meet your health or medical requirements or those of your relative. It is up to you to contact a health professional if you are concerned about the health or well-being of you or your relative / friend. REACT website is only designed to be used by adults over the age of 16 and who are residents of the UK, as this is who the content has been designed for.

The REACT website does not give medical advice in relation to any individual case or patient. REACT does not provide medical or diagnostic services.

By using the REACT website, you agree that Lancaster University will use the information you provide when creating your REACT account for the purposes outlined in the Privacy Notice. You can access the privacy notice following this link:

(<https://reacttoolkit.uk/wp-content/uploads/privacy.pdf>)

The content of the REACT toolkit and the resource directory is directly applicable to the UK and the NHS services. In order to ensure that users get access to relevant information and support, REACT is only available to relatives, who live in the UK. By registering to use the REACT website, you confirm that you live in the UK.

Lancaster University reserves the right) to:

(a) Briefly or permanently block your access to the REACT website(c) Take action against your access to REACT if, in Lancaster University's view, you have not followed the rules of conduct set out below.

- Copyright for the website

All REACT 2016 materials are copyright © Lancaster University. All rights reserved. If you wish to copy any part of this site in any format please contact react@reacttoolkit.uk.

- Third party websites

We do not monitor the content of third-party websites. Any link provided on the REACT website is solely for your convenience. We do not accept any responsibility for any third-party website.

How to use the REACT site in a secure way

Rules of conduct when using the site:

1. When you register on the REACT site you will be asked to create a username. The REACT Team will be able to see your username. If you do not want people to know your real name, then make up a username. A made up username will not identify you but make sure that you can easily remember your username. The username can be anything you like. PLEASE NOTE: YOUR USERNAME CANNOT BE CHANGED ONCE YOU HAVE CHOSEN IT.
2. The REACT site is not a crisis service, if you feel you are struggling and need urgent help please contact the services provided in the Resource Directory

If you wish to make complaints about individual hospitals, GP practices or treatment centers, this should be done via the NHS complaints procedures (<https://www.nhs.uk/using-the-nhs/about-the-nhs/how-to-complain-to-the-nhs/>).

It is important that you play your part in keeping your information safe online – visit the government's Get Safe Online website (<https://www.getsafeonline.org/>) for advice on how to do this.